

NC CCR&R Family Child Care Resource Guide

Necessary~Nurturing~Networking



In this Guide:

- State Resources
- Regional Resources
- National Resources

Brought to you by:
NC CCR&R Family Child Care
Project



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child Development
and Early Education

CCR&R Council
North Carolina Child Care Resource & Referral Council

Southwestern
CHILD DEVELOPMENT
COMMISSION

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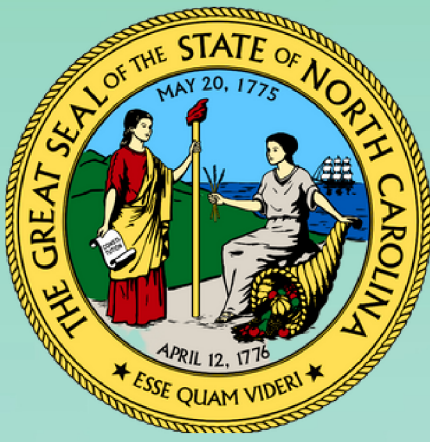
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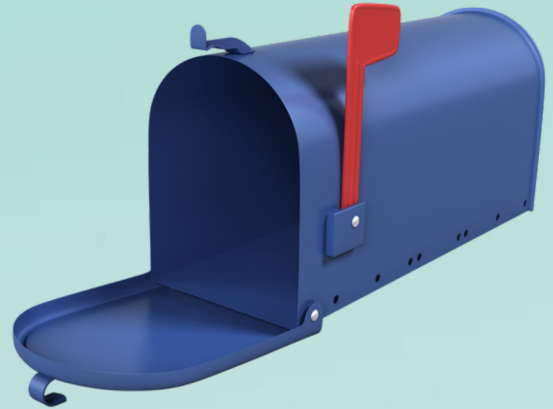
NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Division of Child Development
and Early Education

**PHYSICAL LOCATION:
333 EAST SIX FORKS RD.
RALEIGH, NC 27609**

**MAILING ADDRESS:
2201 MAIL SERVICE CENTER
RALEIGH, NC 27699-2200**

**(919) 814-6300
(800)859-0829 (IN STATE ONLY)**



**CLICK [HERE](#) TO FIND YOUR
STATE, REGIONAL,
AND LOCAL
DCDEE CONSULTANTS**

**STAY CONNECTED:
GET NEWS FROM THE
NORTH CAROLINA DHHS
DIVISION OF CHILD
DEVELOPMENT AND EARLY
EDUCATION
IN YOUR INBOX.
SIGN UP [HERE](#)**

Your Report Could Save a Life

Young children die every day in the US because no one reported harm of the child to the proper authorities.



To report child maltreatment in a family child care home, a person should contact

DCDEE Intake Unit at 919-814-6450

Provide as much detail as possible about the child who was maltreated and those involved in the specific incident, in addition to the name, address, phone number and county for the child care facility.

10A NCAC 09 .2201 ADMINISTRATIVE ACTIONS GENERAL PROVISIONS

(b) The Division shall consider the following factors when determining whether to issue an administrative action or what type of administrative action to be issued, including:

6.) a **self-report** of the violation or incident was submitted to the Division by the operator;

If a professional is concerned about child abuse/neglect in a child's home, a report should be made immediately to local DSS in the county where the family child care home is located and can be found [here](#).



110-105.4. DUTY TO REPORT CHILD MALTREATMENT

(a) Any person who has cause to suspect that a child in a child care facility has been maltreated, as defined by G.S. 110-105.3, or has died as the result of maltreatment occurring in a child care facility, shall report the case of that child to the Department. The report may be made orally, by telephone, or in writing.



NCDHHS

Division of Child Development and Early Education

FAMILY CHILD CARE PROJECT

Greetings!

The North Carolina Child Care Resource & Referral Statewide Family Child Care (FCC) Project welcomes you to the 2023 edition of the FCC Resource Guide!

My name is Daniel Bates, and I serve as the FCC Project Manager. This project is housed at Southwestern Child Development Commission (SWCDC) and a part of the NC CCR&R Statewide System.

Link to bio: <https://www.swcdcinc.org/fcch-project>

Some of my most memorable experiences in my youth were at the local FCC program I attended in the foothills of NC. Some of those experiences included friendship, responsibility, building relationships, planning menus, creating a fun outdoor space to play, and so much more! The FCC operator truly cared for every child and family in the program. Those learning experiences encouraged me to be a part of early childhood education.

The profession of FCC in North Carolina consists of early childhood education programs housed in family child care homes (FCCH) and center in a residence (CIR). These programs are dedicated to providing safe environments that promote various learning experiences at their residences for children while their parents/guardians are away.

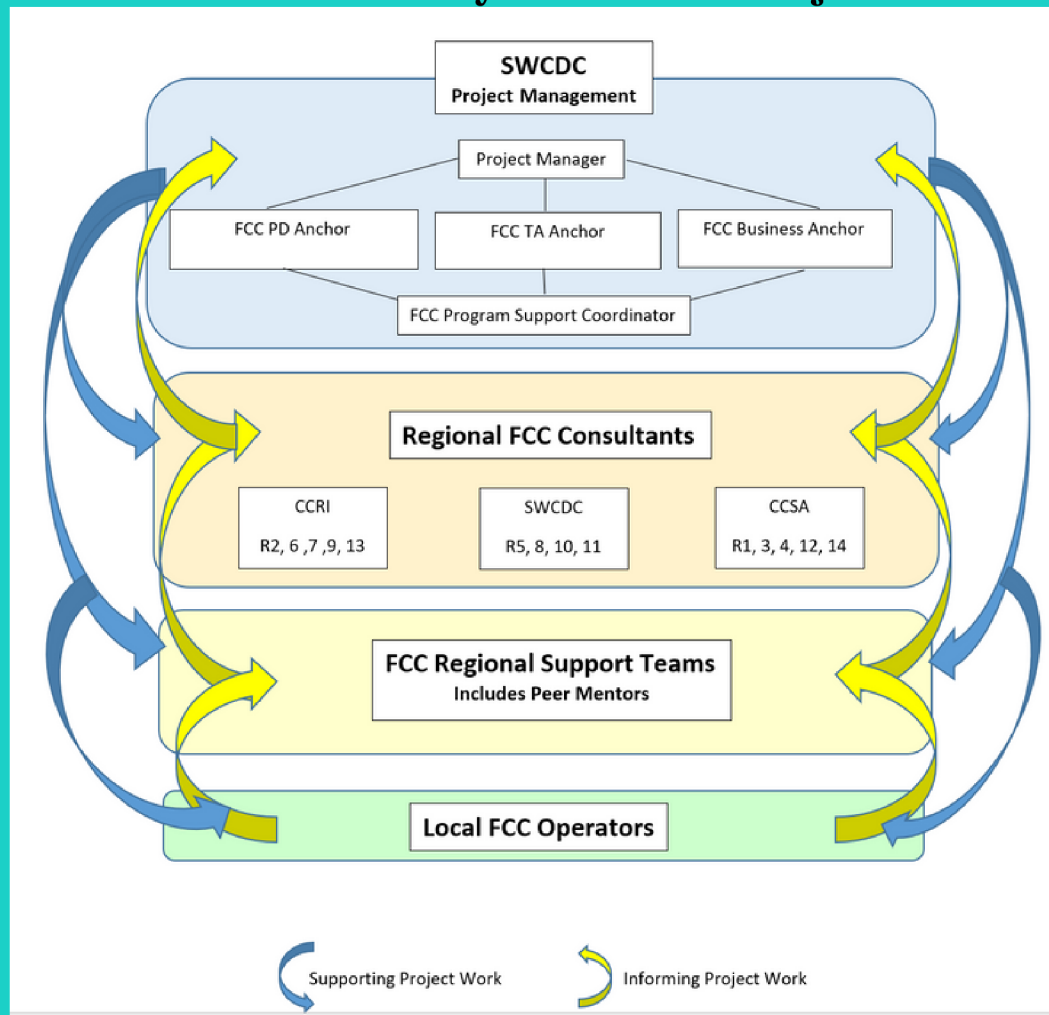
Thanks to the historic investment from DCDEE, a statewide project is in the works to support FCC programs through the means of Regional FCC Consultants from each regional CCR&R and statewide FCC Anchors in Business, Professional Development and Technical Assistance that will be involved. Stay tuned as there is more exciting news to come!



Daniel Bates

Statewide Family Child Care
Project Manager
Phone #: (828) 354-0999
bates.daniel@swcdcinc.org

CCR&R Statewide Family Child Care Project Structure



Purpose: The purpose of this contract is to establish a statewide family child care technical assistance and professional development program with a focus on retaining exciting FCC providers, increasing the availability of FCC providers to families across North Carolina, and increasing the star rating of FCC programs through technical assistance, coaching, mentoring, and professional development (DCDEE, 2022).



EMPOWERMENT

The advisory council is structured to act as a form of connecting and engaging with Licensed Family Child Care Home partners and supporting agencies, community and state representatives, and educators.

The advisory council provides insight to NC DCDEE and makes recommendations on behalf of Licensed Family Child Care Educators to support best practice regarding current and future needs, program start up and sustainability, support, networking, funding, business, and regulatory.

The advisory council's recommendations are recognized and taken seriously as agencies in collaboration with the Division of Child Development and Early Education move forward to assist in meeting the needs of Licensed Family Child Care Home Educators.

North Carolina's goal is to elevate NC Licensed Family Child Care Home Educators as Early Childhood Professionals providing developmentally appropriate care in a quality environment that addresses diversity, equity, and inclusion in a home-based setting.

FCC Advisory Council Members



Katrina Jackson	katrina.jackson@alamance-nc.com	336-570-6547	Alamance
Mackenzie Ratledge	kenzieleigh83@yahoo.com	336-608-2274	Davie
Morgan J Ray	morgan@ncechild.org	859-393-4318	Johnston
Alissa Rhodes	alissa22912@gmail.com	828-275-7306	Buncombe
Annetta Joiner	joinerhgh@aol.com	336-886-7855	Guilford
Carolyn Battle	carolynb@charter.net	252-308-6774	Halifax
Danielle Caldwell	Dcaldwell_77@yahoo.com	919-602-4046	Durham
Gwendolyn Kimbel	gwenkimbell@gmail.com	252-484-1088	Bertie
Joni Bailey	jonibailey29@yahoo.com	704-402-4611	Iredell



FCC Advisory Council Members

Lori Lay	<u>Preschoolcountryday@gmail.com</u>	919-815-5093	Chatham
Lori Norman	<u>everychildisspecial@carolina.rr.com</u>	704-847-5743	Mecklenburg
Maranda Phillips	<u>la_phillips@outlook.com</u>	704-747-5486	Gaston
Mariaines J. Lapel	<u>lapelj@hotmail.com</u>	919-219-5611	Wake
Shaundree G Watkins	<u>Watkins.shaundree@gmail.com</u>	252-571-2783	Craven
Vantoinette Savage	<u>vjs28214@hotmail.com</u>	704-763-8136	Mecklenburg
Alisa Stephens	<u>astephens476@gmail.com</u>	941-803-6694	Jackson
Ansley Harron	<u>Earlycarecapacity@smartstarttransylvania.org</u>	828-974-1126	Transylvania
Beth Porreco	<u>beth_porreco@unc.edu</u>	910-624-5528	Anson
Louis A Finney	<u>louisf@smartstart-fc.org</u>	301-523-6359	Forsyth

FCC Advisory Council Members



Natalie Pond	<u>natalie.pond@newhanoverkids.org</u>	910-815-3731	New Hanover
Rachelle Gardner	<u>rachelle.gardner@oneplaceonslow.org</u>	910-358-1374	Onslow
Daniel Bates	<u>bates.daniel@swcdcinc.org</u>	828-354-0104	State
Lori Jones	<u>jones.lori@swcdcinc.org</u>	828-586-5561	State
Tammy Barnes	<u>tammy.barnes@dhhs.nc.gov</u>	919-814-6395	State
Christin Davis	<u>christind@ncearlyeducationcoalition.org</u>	919-442-2000	State
Angela Lewis	<u>alewis@smartstart.org</u>	984-221-0834	State
April McClain	<u>mcclain.april@swcdcinc.org</u>	828-254-2573	State
Tammy Penner	<u>penner.tammy@swcdcinc.org</u>	828-251-2777	State

NORTH CAROLINA RESOURCES

SMART START NC PARTNERSHIP FOR CHILDREN

Smart Start is a network of 75 nonprofit local partnerships comprehensively serving children birth to 5 in all 100 NC counties. Local partnerships work to raise the quality of child care by offering resources and support to professionals at early learning sites and family child care homes across the state. One critical resource is Wonderschool, an online platform that offers targeted business support to FCCH's and small early learning centers.

www.smartstart.org

NC EARLY EDUCATION COALITION

The NC Early Education Coalition is the only statewide advocacy coalition dedicated to promoting high-quality, accessible, and affordable child care in North Carolina.

<https://nearlyeducationcoalition.org/>

NC INSTITUTE FOR CHILD DEVELOPMENT PROFESSIONALS

The Institute is the certifying body for NC early educators working with children ages birth to twelve through its Early Educator Certification process.

Phone: (919) 442-1942

<http://ncicdp.org>

NC LICENSED CHILD CARE ASSOCIATION

NCLCCA advocates for licensed child care professionals in our state, representing their interests before law and rule-making bodies.

<https://www.nclcca.org/>

NC CHILD CARE RESOURCE & REFERRAL COUNCIL

The NC Child Care Resource and Referral Council provides leadership, management, and oversight of NC's Child Care Resource and Referral system, which partners with child care program owners, operators, and professionals to enhance and expand access to high quality child care.

<https://www.childcarerrnc.org/>

NC STATE AFFILIATE NATIONAL ASSOCIATION FOR THE EDUCATION OF YOUNG CHILDREN (NCAEYC)

Working to serve and connect members to each other, resources, networks, high quality professional development and advocacy opportunities.

<https://ncaeYC.org/>

NC CHILD CARE HEALTH AND SAFETY RESOURCE CENTER

Promotes safe and healthy environments with information, resources, and referrals to the child care communities which are provided in both English and Spanish. Provides consultation and technical assistance through Child Care Health Consultants and other professionals.

Phone: (800)367-2229

<https://healthychildcare.unc.edu/>



NORTH CAROLINA RESOURCES

DCDEE MOODLE

DCDEE offers free training for educators on the DCDEE website through the MOODLE platform. Trainings include rules, regulations, Foundations, and much more.

Phone: (919) 814-6326

<https://www.dcdee.moodle.nc.gov/>

INSPECTION REPORTS

View public licensing reports.

<https://ncchildcaresearch.dhhs.state.nc.us>

CRIMINAL BACKGROUND CHECKS

The NC Child Care Law requires a criminal background check to be conducted on all persons who work, provide child care, or live in FCCH's.

Phone: (919) 814-6401

<https://ncchildcarecbc.nc.gov/>

THE NORTH CAROLINA IDENTITY MANAGEMENT SERVICE (NCID)

(NCID) is the standard identity and access management platform used by NC DCDEE to gain access to resources and regulatory websites. **Phone: (800) 722-3946**

<https://it.nc.gov/support/ncid>

NORTH CAROLINA HEALTH AND SAFETY RESOURCE CENTER

Learn more about identifying and preventing the spread of illness with the Communicable Disease Toolkit.

<https://healthychildcare.unc.edu/resources/communicable-disease-toolkit-for-early-care-and-education-programs/>

CHILD & ADULT CARE FOOD PROGRAM (CACFP)

Reimburses child care educators for healthy meals and snacks

Phone: (919) 707-5800

<https://www.nutritionnc.com/snp/index.htm>

WORKFORCE ONLINE REPORTING AND KNOWLEDGE SYSTEM (WORKS)

WORKS is a streamline education evaluation, using a web-based process designed to ensure that staff in all child care positions meet minimum education requirements. **Phone:**

(919) 819-6350

<https://ncchildcare.ncdhhs.gov/Services/DCDEE-WORKS>

NORTH CAROLINA EMERGENCY MANAGEMENT

Disaster planning tool used by the State Emergency Response Team to assist in any disaster with Preparedness, Response, Recovery, and Mitigation.

Phone: (919) 825-2341

<https://rmp.nc.gov/portal/portal.aspx>

NORTH CAROLINA RATED LICENSE ASSESSMENT PROJECT (NCRLAP)

Learn more about the FCCERS-R and the process including the Reflective Self-Study. Additional resources, including documents and videos about various FCCERS-R topics.

Phone: (866) 362-7527

<https://ncrlap.org/Default.asp>

NORTH CAROLINA RESOURCES

INFANT TODDLER AWARDS

Infant-Toddler Educator AWARDS® (AWARDS) provides education-based salary supplements to low-paid early educators working full-time with children birth through age two in North Carolina.

Phone: (919) 967-3272

<https://www.childcareservices.org/programs/awards/>

T.E.A.C.H. EARLY CHILDHOOD

The T.E.A.C.H. Early Childhood® North Carolina Scholarship Program provides educational scholarships to early care professionals and those who perform specialized functions in the early care system.

Phone: (919) 967-3272

<https://www.childcareservices.org/programs/teach-north-carolina/>

SUBSIDIZED CHILD CARE PROGRAM

Allows licensed Family Child Care Homes to receive payment for child care services provided for families who are eligible for child care subsidy services through a locally administered state-supervised voucher system.

<https://ncchildcare.ncdhhs.gov/Read/subsidy-services>

BUSINESS ATLAS SERIES

This specialized family child care home business training series is designed to assist Family Child Care Home educators along their journey, steering to tell their stories and maneuvering through financial matters, with guiding insights to regulations, and the importance of rest-stops along the way for self-care.

<https://www.swcdcinc.org/>

CHILD CARE WAGES

The Child Care WAGES® Program provides education-based salary supplements to family child care educators working with children between the ages of birth to five in participating counties.

Phone: (919) 967-3272

<https://www.childcareservices.org/programs/wages/>

SELF-HELP CREDIT UNION

The Self-Help Credit Union provides financing for family child care home professionals in addition to providing information and technical assistance resources to help child care owners handle the business side of the operations.

<https://www.self-help.org/>

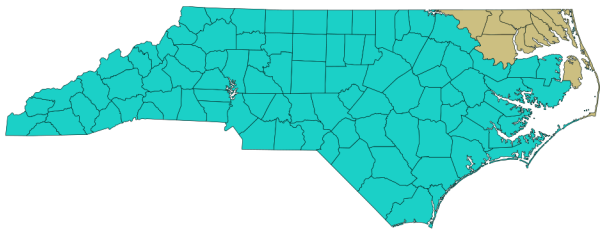
ECE SHARED RESOURCES NORTH CAROLINA

A one-stop location for ECE professionals for policies, forms, regulations, guidance, discounts, and more to save time, reduce costs, and improve quality

Phone: (704) 376-6697

<https://www.ncecesharedresources.org/marketing-home/>





Region 1

Bertie, Camden, Chowan, Currituck, Dare,
Gates, Hertford, Northampton,
Pasquotank, Perquimans

Albemarle Alliance for Children and Families - Lead Agency

Bertie, Camden, Chowan, Currituck, Gates, Hertford, Northampton, Pasquotank, and Perquimans Counties

252-333-1233

contact@aacfnc.org

1403 Parkview Dr.

Elizabeth City, NC 27909

aacfnc.org

Services include: **consumer education and referral, training, technical assistance, Birth-Three Quality Initiative, Child Care Health Consultants, Lending Library, and Family Child Care Home Connections**

Children and Youth of Dare County

Dare County

252-441-0614

cypobx@darekids.org

534 Ananias Dare St.

Manteo, NC 27954

Darekids.org

Services include: **technical assistance, training, consumer education and referral services, lending library**

Chowan Perquimans Smart Start

Chowan and Perquimans County

252-482-3035

cpsmartstart@gmail.com

409 Old Hertford Rd.

Edenton, NC 27932

www.cp-smartstart.org

Services include: **technical assistance, training services, Project EDU for secondary education, lending library, and provider resource center**

Hertford Northampton Smart Start Partnership

Hertford and Northampton County

252-398-4124

aartis@hnsmartstart.org

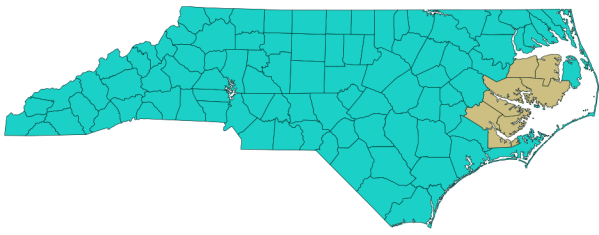
East Vance Street

Murfreesboro, NC 27855

northamptonsmartstart.org

Services include: **technical assistance and training services and lending library**





Region 2

Beaufort, Craven, Hyde, Pamlico, Tyrrell,
Washington

Craven Smart Start, Inc.

Child Care Resource & Referral

Beaufort, Craven, Hyde, Pamlico, Tyrrell, and Washington Counties

252.672.5921

2111-F Neuse Blvd

New Bern, NC 28560

cravensmartstart.org

Services include: technical assistance, training, consumer education and referral services

Children's Developmental Services Agency

252- 514-4770 wendy.chapman@dhhs.nc.gov

2842 Neuse Blvd.

New Bern, NC 28562

www.beeearly.NC.gov

Services include: Early Intervention services (birth to three)

Craven County Health Department

252-636-4920 (Ext. 2073)

eelks@cravencountync.gov

2818 Neuse Bld.

New Bern, NC 28561

www.cravencountync.gov

Services include: education on hand washing & hygiene, support

NC Cooperative Extension-Tyrrell County Center

Tyrrell and Washington County

407 Marth Street,

Columbia, NC 27925

(252) 796-1581

<http://tyrrell.ces.ncsu.edu>

Services include: food and nutrition education

Preschool Exceptional Children's Program/Craven County Schools

Craven County

252-514-4382

lisa.kemp@cravenk12.org

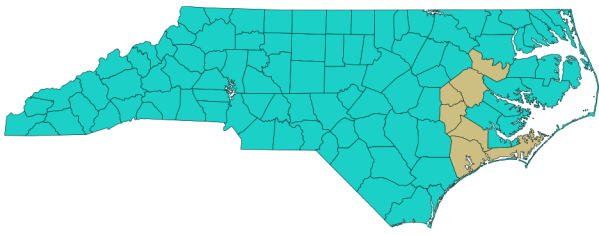
3600 Trent Rd.

New Bern, NC 28562

www.craven.k12.nc.us

Services include: special education services (identifies, screens and evaluates children eligible for special education)





Region 3

Carteret, Greene, Jones, Lenoir, Martin,
Onslow, Pitt

Carteret County Smart Start

Carteret County
252-727-0440
3328-A Bridges St
Morehead City, NC 28557
<https://www.carteretkids.org/>

Services include: technical assistance and training services

Jones County Partnership for Children

Jones County
252-448-5272
115 Market St.
Trenton, Nc 28585
<https://www.jcpfc.org>

Services include: professional development and training services

Martin-Pitt Partnership for Children

Carteret, Greene, Jones, Lenoir, Martin and Pitt Counties
Quality Enhancement Specialist (QUEST)
252.758.8885
tchamberlain@mppfc.org
Martin and Pitt County
111 B Eastbrook Drive
Greenville, NC 27858
<https://mppfc.org/>

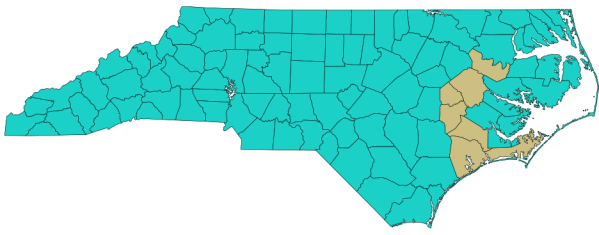
Services include: training, technical assistance, consumer education and referral services

One Place-Onslow County Partnership for Children

Onslow County
252-938-0336
900 Dennis Road
Jacksonville, NC 28546
<https://www.oneplaceonslow.org/>

Services include: technical assistance, training, consumer education and referral services





Region 3

Carteret, Greene, Jones, Lenoir, Martin,
Onslow, Pitt

Partnership for Children of Lenoir/Greene Counties

Lenoir and Greene County

252-939-1200

1465 Hwy 258 N

Kinston, NC 28504

<https://www.lgpfc.org/>

Services include: technical assistance and training services

Pitt County Health Department

Pitt County

252-902-2300

201 Government Circle

Greenville, NC 27834

<https://www.pittcountync.gov/>

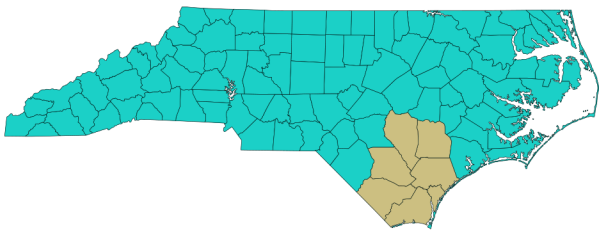
**Services include: health and safety guidance and resources,
support with meeting requirements to operate and inspections**

Small business and Technology Development Center

<https://sbtcdc.org/>

Services include: Business & Management Advice, Marketing Assistance, Financial Analysis





Region 4

Bladen, Brunswick, Columbus, Duplin,
New Hanover, Pender, Sampson

Puzzles-Region 4 CCR&R

Bladen, Brunswick, Columbus, Duplin, New Hanover, Pender and Sampson Counties

800-653-5212

ccrr.region4@scnc.edu

PO Box 151,

Whiteville, NC 28472

www.puzzlesregion.com

Services include: training, technical assistance, consumer education and referral services

Bladen County Partnership for Children

Bladen County

228 W. Broad St. #B,

Elizabethtown, NC 28337

910.862.3335

www.Bladensmartstart.org

Services include: training and technical assistance

Smart Start of New Hanover

New Hanover County

3534 S. College Rd, Ste. F

Wilmington, NC 28412

910.815.3731

www.Newhanoverkids.org

Services include: training and technical assistance, provider meetings

natalie.pond@newhaoverkids.org

Smart Start of Brunswick County

Brunswick County

5140 Sellers Rd,

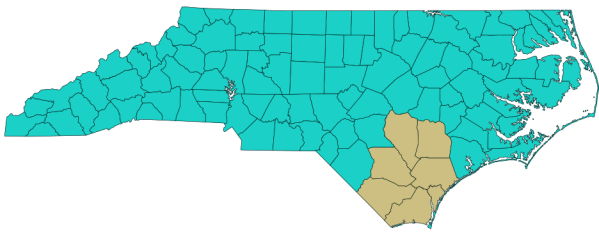
Shalotte, NC 28470

910.754.3166

www.Smartstartbrunswick.org

Services include: training and technical assistance





Region 4

Bladen, Brunswick, Columbus, Duplin,
New Hanover, Pender, Sampson

Duplin County Partnership for Children

Duplin County
149 Limestone Road,
Kenansville, NC 28349
910.296.2000
www.Dcpfc.org

Services include: training and technical assistance

Smart Start of Pender County

Pender County
600 N. Timberly Lane.
Burgaw, NC 28425
910.259.9978
www.Pender4kids.com

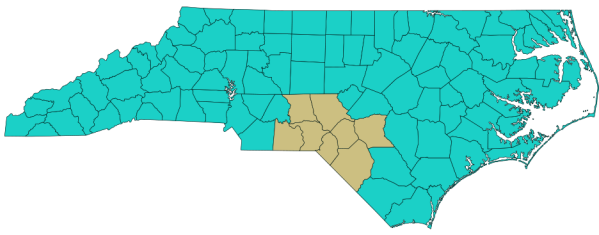
Services include: training and technical assistance

Sampson County Partnership for Children

Sampson County
211 W. Main Street,
Clinton, NC 28328
910.592.9399
www.scpfc.org

Services include: training and technical assistance





Region 5

Anson, Cumberland, Hoke, Montgomery,
Moore, Richmond, Robeson, Scotland

Anson County Partnership for Children

117 South Greene St
Wadesboro NC 28170
Phone: 704-694-4036
www.ansonchildren.org

Services: Technical assistance, early childhood resource center, raising reader

Partnership for Children of Cumberland County

351 Wagoner Drive
Fayetteville NC 28303
Phone: 910-867-9700
www.ccpfc.org

Services: Technical assistance, professional development training, leadership classes, professional development learning community, lending library, Kaleidoscope Play and Learn, consumer education and referral.

Hoke County Partnership for Children and Families

1089 E Central Ave.
Raeford NC 28376
Phone: 910-904-5452
www.hokechildren.net

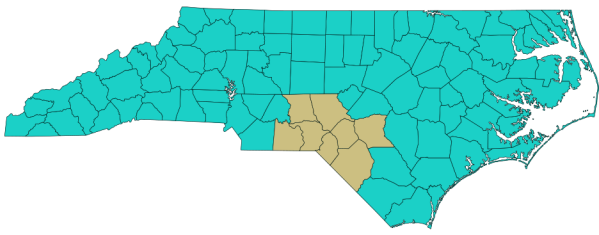
Services: Technical assistance, resource library and professional development training

Montgomery County Partnership for Children

404-A North Main St.
Troy NC 27371
Phone: 910-576-2363
www.brighterfutures.org

Services: Technical assistance, professional development training, lending library





Region 5

Anson, Cumberland, Hoke, Montgomery,
Moore, Richmond, Robeson, Scotland

Partners for Children and Families (Moore County)

7720 NC-22

Carthage NC 28327

Phone: 91-949-4045

www.pfcfmc.org

Services: Technical assistance, professional development training, lending library

Richmond County Partnership for Children

115 S Lawrence St.

Rockingham NC 28389

Phone: 910-997-3773

www.smartstartrichmond.org

Services: Technical assistance, professional development training

Robeson County Partnership for Children

210 E 2nd St.

Lumberton NC 28358

Phone: 910-738-6767

www.robesonpartnership.org

Scotland County Partnership for Children and Families

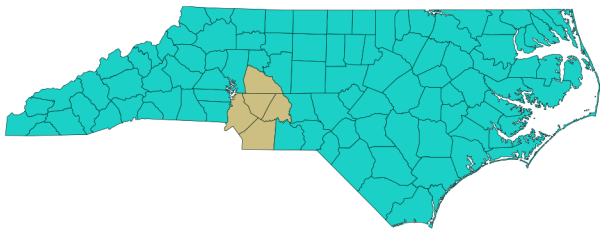
203 Atkinson St.

Laurinburg NC 28352

Phone: 910-276-3333

Email: bcox@scotlandss.org





Region 6

Cabarrus, Mecklenburg, Rowan, Stanly,
Union

Child Care Resources, Inc

Cabarrus, Mecklenburg, Rowan, Stanly and Union Counties

200B Regency Executive Park Drive, Suite 240

Charlotte, NC 28217

(704) 376-6697

mailbox@childcareresourcesinc.org

www.childcareresourcesinc.org

Services Include: child care consumer education and referral for families; training, technical assistance/consultation, and coaching; family child care networks support; child care subsidy administration (Mecklenburg only); Early Head Start-Child Care Partnership grantee (Mecklenburg & Burke Counties); Child and Adult Care Food Program Sponsor (CACFP), child care supply/demand data, child care trends analysis, and community education and awareness

Smart Start Rowan

Rowan County

1329 Jake Alexander Blvd S.

Salisbury, NC 28146

(704) 630-9085

dhogue@smartstartrowan.org

<https://www.rowan-smartstart.org/>

Services include: training and technical assistance

Stanly County Partnership for Children

Stanly County

PO Box 2165,

Albemarle, NC 28002

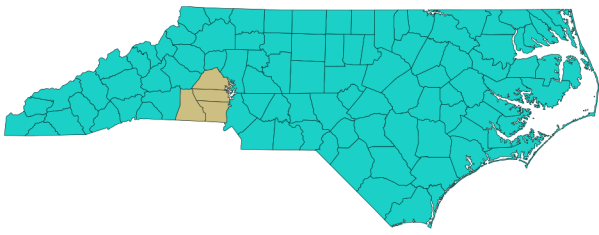
(704) 982-2038

lsolomon@stanlypartnership.org

<https://stanlypartnership.org/>

Services include: training and technical assistance





Region 7

Catawba, Cleveland, Gaston, Lincoln

Child Care Connections of Cleveland County

Cleveland, Catawba, Lincoln and Gaston Counties

(704) 487-7397

PO Box 1739, Shelby, NC 28151

<https://ccchildcareconnections.org/>

Services provided: Consumer education & childcare referral services, professional development, consultation and technical assistance

Child and Adult Care Food Program (CACFP)

Child Nutrition Program Assistant

Catawba, Cleveland, Gaston, and Lincoln Counties

(980) 240-9446

monica.oliver@dhhs.nc.gov

PO Box 308

Deep Gap, NC 28618

www.nutritionnc.com/snp/

Catawba County Public Health

Catawba County

828-695-6595/828-695-6576

738 Fourth St. SW

Hickory, NC 28602

<https://catawbakids.com/>

Services include: health and safety guidance and resources

Children's Resource Center

Catawba County

828-695-6514

PO Box 3123 Hickory, NC 28603

www.childrensresourcecenter.org

Services include: regular monthly meetings, technical assistance, consumer education and referral services

Partnership for Children of Lincoln/Gaston Counties, Inc.

Lincoln and Gaston Counties

704-922-0900

pfcg@pfcg.org

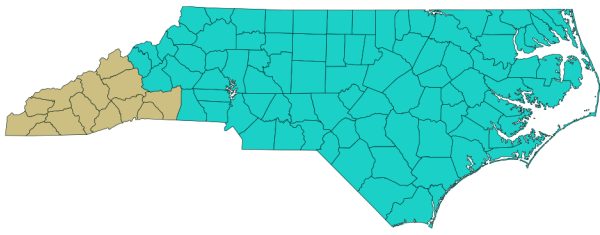
120 Roechling Street,

Dallas, NC 28034

www.pfcg.org

Services include: technical assistance and professional development opportunities for local childcare providers; fosters family engagement and early literacy activities; and supports childcare health and safety programs and workforce development in our community.





Region 8

Buncombe, Cherokee, Clay, Graham,
Haywood, Henderson, Jackson, Macon,
Madison, Polk, Rutherford, Swain,
Transylvania

Southwestern Child Development Commission, Inc.

Jackson, Haywood, Rutherford, Polk, Swain, Buncombe, Graham, Clay,
Transylvania, Macon, Henderson, Madison and Cherokee Counties

828-586-5561 info@swcdcinc.org

<https://www.swcdcinc.org/>

1528 Webster Road,
Sylva NC 28779

Services include: technical assistance, training, CAFCP, workforce development, parenting and family support, on-demand CEU courses with both individual and group memberships on a variety of training topics, School Age Initiative and the Family Child Care Home Project

Mountain Child Care Connections

Regional Child Care Resource Coordinator

Jackson, Haywood, Rutherford, Polk, Swain, Buncombe, Graham, Clay,
Transylvania, Macon, Henderson, Madison and Cherokee Counties

1-877-752-5955

info@swcdcinc.org

<https://www.swcdcinc.org/quality-childcare>

PO Box 250

Webster NC 28788

Services include: consumer education and referral

Buncombe County Partnership for Children

Buncombe County

828-285-9333

<https://buncombepfc.org/>

53 Asheland Ave., Suite 102A,
Asheville NC 28804

Services include: technical assistance, training, workforce development opportunities and resource, and higher education supports, community of practice for FCCH educators

Children and Family Resource Center

Henderson County

828-698-0674

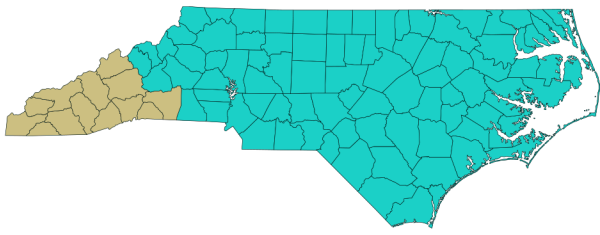
<https://www.childrenandfamily.org/>

851 Case St.

Hendersonville, NC 28792

Services include: technical assistance, training, workforce development opportunities and support services





Region 8

Buncombe, Cherokee, Clay, Graham,
Haywood, Henderson, Jackson, Macon,
Madison, Polk, Rutherford, Swain,
Transylvania

Madison County Partnership for Children

Madison County

828-689-1525

<https://www.madisonss.org/>

PO Box 1657,

Mars Hill NC 28754

Services include: technical assistance, training, workforce development opportunities and support services

Region A Partnership for Children

Jackson, Haywood, Graham, Clay, Macon, Swain, and Cherokee Counties

828-586-0661

<https://rapc.org/>

116 Jackson St.,

Sylva, NC 28779

Services includes: technical assistance and training on health and safety resources, parenting programs, early literacy initiative

Smart Start of Transylvania County

Transylvania County

828-877-3025

<https://www.smartstarttransylvania.org/>

147 E. Main Street, Suite 302

Brevard, NC 28712

Services include: health and safety resources and guidance, workforce development opportunities, Sesame Street in Communities and Family Child Care Home start-up support

Smart Start Partnership for Children

Smart Start Quality Enhancement through Children and Family Resource Center

Henderson County

828-693-1580

info@smartstartpfc.org

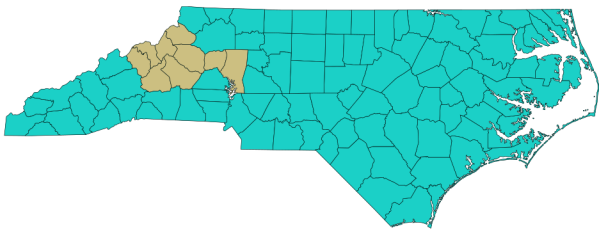
525 N Justice St.,

Henderson, NC 28739

<https://www.smartstartpfc.org/>

Services include: technical assistance, training and workforce development opportunities





Region 9

Alexander, Avery, Burke, Caldwell, Iredell,
Mitchell, McDowell, Watauga, Yancey

Iredell County Partnership for Young Children

Iredell, Alexander, Avery, Burke, Caldwell, Mitchell, McDowell, Watauga, and Yancey Counties

704-878-9980

bschaefer@icpyc.org

734 Salisbury Road

Statesville, NC 28625

www.iredellsmartstart.org

Services include: technical assistance, training, consumer education and referral

Alexander County Partnership for Children

Alexander County

828.632.3799

info@alexanderchildren.org

1565 NC Hwy 90W

PO Box 1661

Taylorsville, NC 28681

www.alexanderchildren.org

Services include: technical assistance and training

Blue Ridge Partnership for Children

Avery, Mitchell and Yancey County

828-682-0047

crr@brpartnershipforchildren.org

392 East Main Street

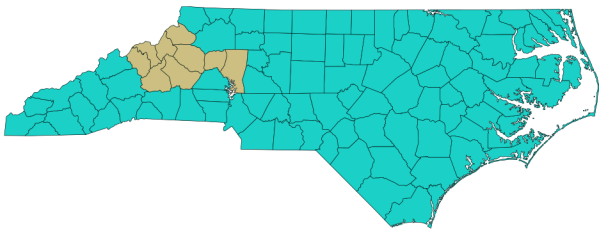
PO Box 1387

Burnsville, NC 28174

<https://blueridgechildren.org/>

Services include: technical assistance and training





Region 9

Alexander, Avery, Burke, Caldwell, Iredell,
Mitchell, McDowell, Watauga, Yancey

The Children's Council of Watauga

Watauga County

828.262.5424

roberta@thechildrenscouncil.org

225 Birch Street, Suite 3

Boone, NC 28607

<http://www.thechildrenscouncil.org/>

Services include: technical assistance and training

Child Care Connections of Burke County

Burke County

828-439-2328

dshook2@charter.net

304 West Union St.

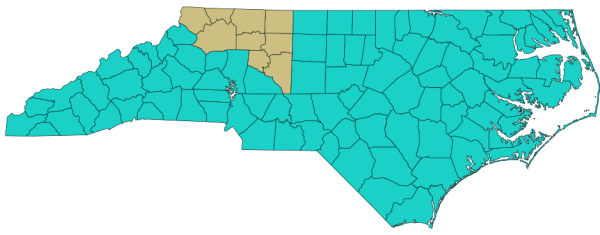
PO Box 630

Morganton, NC 28655

<https://childcareconnectionsburke.weebly.com/>

Services Include: technical assistance and training





Region 10

Alleghany, Ashe, Davidson, Davie, Forsyth,
Stokes, Surry, Wilkes, Yadkin

Child Care Resource Center

Alleghany, Ashe, Davidson, Davie, Forsyth, Stokes, Surry, Wilkes & Yadkin Counties
336-245-4900 mail@childcareresourcecenter.org
500 W. 4th Street, Ste. 202,
Winston-Salem, NC 27101
www.Childcareresourcecenter.org

Services include: start-up support, quality enhancement, quality maintenance, training, grants/incentives/stipends, substitute reimbursement program (funding permitted), technical assistance, consumer education and referral services

Alleghany Partnership for Children

Alleghany County
61 Wee Care Ave,
Sparta NC 28675
336-372-2846
<https://alleghanychildren.org/>
Services include: training and technical assistance

Ashe County Partnership for Children

Ashe County
113 Partnership Drive,
Jefferson, NC 28640
336-982-4588
<https://ashechildren.org/>
Services include: training and technical assistance

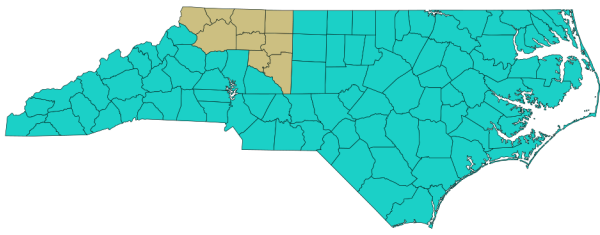
Smart Start of Davidson Co.

Davidson County
803 West Center St.
Lexington, NC 27292
336-249-6688
<http://partnershipforchildren.org/>
Services include: grants for 4 and 5 star FCCH's quarterly technical assistance visits which include support with rated license, environmental rating scales, business practices, classroom discipline strategies, and more

Smart Start of Davie Co.

Davie County
1278 Yadkinville Rd,
Mocksville, NC 27028
<https://www.daviesmartstart.org/>
Services include: training, director's meeting, lending library, and more





Region 10

Alleghany, Ashe, Davidson, Davie, Forsyth,
Stokes, Surry, Wilkes, Yadkin

Smart Start of Forsyth County, Inc.

Forsyth County
7820 North Point Boulevard, Suite 200,
Winston-Salem, NC 27106
Phone: 336-725-6011
<https://smartstart-fc.org/>

Services include: technical assistance and resource room, and more

Smart Start of Yadkin County

Yadkin County
105 Woodlyn Drive
336-679-7833
<https://yadkinchild.org/contact/>

Services include: technical assistance and resource room, and more

Stokes Co. Partnership for Children

Stokes County
151 Jefferson Church Rd,
King, NC 27021
336-985-2676
<https://www.stokespfc.com/>

Services include: technical assistance, training, Director's meeting, resource library, and more

Surry Co. Early Childhood Partnership

Surry County
PO Box 7050
101 West Lebanon Street, Suite 106,
Mount Airy, NC 27030
336-786-1880
<http://www.surrychildren.org/ccr&r.html>

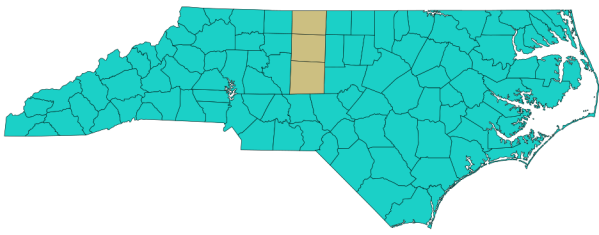
Services include: training, sick leave, star bonus (quality enhancement), lending library, help with WAGES, and more

Wilkes Community Partnership for Children

Wilkes County
1915 West Park Drive, Suite 107,
North Wilkesboro NC, 28659
336-838-0977
<https://www.wilkeschildren.org/>

Services include: training and technical assistance





Region 11

Guilford, Randolph, Rockingham

Children and Families First

Regional Child Care Resource and Referral
Guilford, Randolph and Rockingham County
(336) 369-5037

Victoria.Vample@childrenandfamilyfirstnc.org
1200 Arlington Street
Greensboro, NC 27406

Services include: consumer education and referral services, training, technical assistance and support services

Guilford County Schools Exceptional Children & Psychological Office

134 Franklin Boulevard
Greensboro, NC 27401
Phone: (336) 370-2323 Fax: (336) 370-2326
<https://www.gcsnc.com/domain/2414>

Services included: Providing diagnostic assessments, case management, and school placement assistance for children ages 3 and up.

Randolph County Partnership for Children

349 Sunset Ave
Asheboro, NC 27203
Phone: 336-629-2128 Fax: 336-629-2135
<https://randolphkids.org/>

Services included: enhancement of early childhood education services; family support; children's health services; programs to support school readiness; and much more

Rockingham County Partnership for Children

PO BOX 325,
Wentworth, NC 27375
(336) 342-9676
<https://rockinghamkids.org/>

Services included: early childhood education services, family support, parent education, literacy support, technical assistance and professional development

UNCG, HDFS

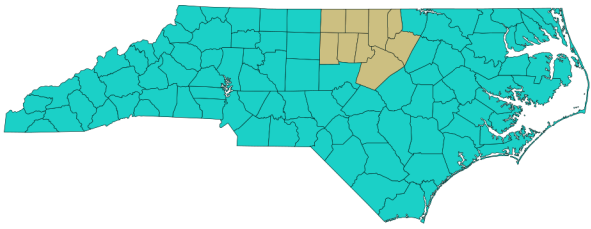
EQuIPD

PO Box 26170
Greensboro, NC 27402
(336)315-7768
equipd@uncg.edu

www.equipd.info

Services included: In-person and recorded professional development, peer mentoring, and quality enhancement support





Region 12

Alamance, Caswell, Durham, Franklin,
Granville, Orange, Person, Vance,
Wake

Child Care Services Association

Alamance, Caswell, Durham, Franklin, Granville, Orange,
Person, Vance and Wake Counties
(919)403-6950

info@childcareservices.org

PO Box 901,

Chapel Hill, NC 27514

<https://www.childcareservices.org>

Services include: technical assistance, training, Child and Adult Care Food Program (CACFP) sponsorship, consumer education and referral services

Alamance Partnership for Children

Alamance County

336-513-0063

info@alamancechildren.org

2322 River Road,

Burlington, NC 27217

<http://www.alamancechildren.org>

Services include: technical assistance and training

Caswell County Partnership for Children

Caswell County

336-694-1538

ccp4child@esinc.net

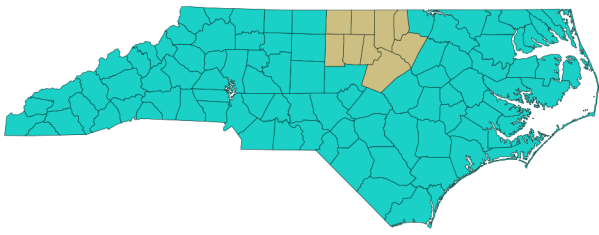
PO Box 664,

Yanceyville, NC 27379

<http://www.caswellchildren.org/>

Services include: training





Region 12

Alamance, Caswell, Durham, Franklin,
Granville, Orange, Person, Vance,
Wake

Franklin Granville Vance Partnership for Children

Franklin, Granville, and Vance Counties

252-433-9110

kimiko@fgvsmartstart.org

125 Charles Rollins Road

Henderson, N.C., 27536

<http://fgvsmartstart.org/>

Services include: technical assistance and training

Person County Partnership for Children

Person County

336-599-3773

info@esinc.net

PO Box 1791

Roxboro, NC 27573

www.Personpartnershipforchildren.org

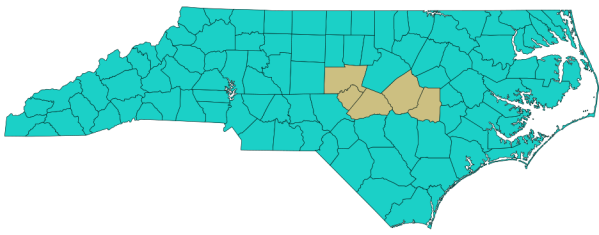
Services include: technical assistance and training

Family Child Care Association of Wake County

(919)961.6937

Services included: Provider Organization





Region 13

Chatham, Harnett, Johnston, Lee, Wayne

Chatham County Partnership for Children

Chatham, Harnett, Johnston, Lee and Wayne Counties

pam@chathamkids.org

919-542-7449

PO Box 637, 220

Chatham Business Drive,

Pittsboro NC 27312

www.chathamkids.org

Services include: technical assistance, training, consumer education and referral services, child and adult care food program sponsorship

Chatham County Health Department, Child Care Health Consultants

Chatham County

Miranda.lanning@chathamcountync.gov

Office: 919-545-8466

Cell:919-579-2814

PO Box 130, 80 East St

Pittsboro, NC 27312

<https://www.chathamnc.org/services/health>

Services include: health and safety resources and guidance, Go NAPSACC assessments

Harnett County Child Care Resources

Harnett County

910-893-7530

pallegra@harnett.org

126 Alexander Drive, Suite 300

Lillington 27546

<http://hccerr.weebly.com/>

Services include: technical assistance, and training

Harnett County Partnership for Children

Harnett County

(910) 893-2344

Lynda.Turlington@harnettsmartstart.org

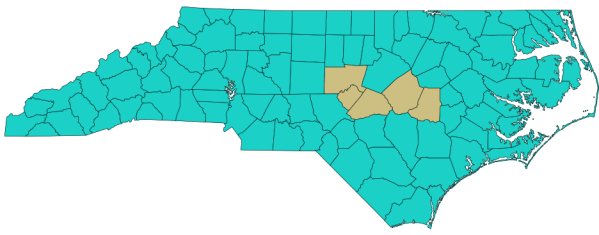
170 Pine State St,

Lillington, NC 27546

www.harnettsmartstart.org

Services include: health and safety resources and guidance





Region 13

Chatham, Harnett, Johnston, Lee, Wayne

Partnership for Children and Families

Lee County

(919) 774-9496

info@pfcf.org

507 N Steele St,

Sanford, NC 27330

<http://www.pfcf.org/>

Services include: technical assistance and training

Partnership for Children of Johnston County

Johnston County

919-722-9075

cfuentes@pfcjc.org

1406 A South Pollock Street,

Selma 27576

http://www.partnershipforchildrenjoco.org_

Services include: technical assistance and training

Partnership for Children of Wayne County

Wayne County

919-735-3371 swillis@pfcw.org

800 North William Street

Goldsboro 27530

http://www.pfcw.org_

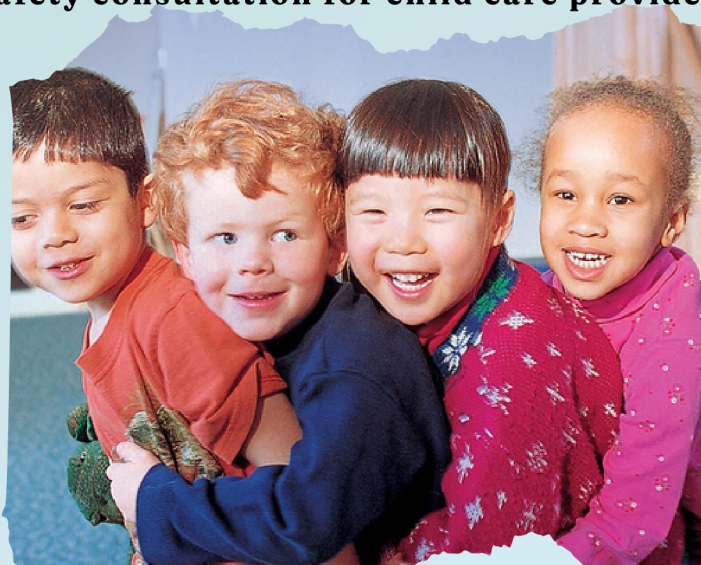
Services include: technical assistance and training

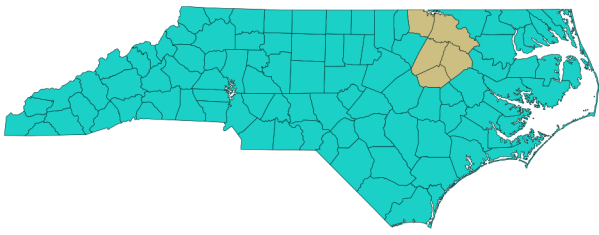
Wayne County Health Dept, Child Health Consultant

Alexandria Joyner

919-580-4041

Services: Health and safety consultation for child care providers, and parents, hearing and vision screenings





Region 14

Edgecombe, Halifax, Nash, Warren,
Wilson

Down East Partnership for Children

Edgecombe, Nash, Halifax, Warren, and Wilson Counties

252 985-4300

Tracy L Pittman CCR&R Core Service Program Mana

tpittman@depc.org

215 Lexington Street

Rocky Mount NC 27802

www.depc.org

Services include: technical assistance, training, consumer education and referral services

Halifax-Warren Partnership for Children

PO Box 339,

Roanoke Rapids, NC 27870

252-537-5621

Services include: technical assistance and training

Wilson County Partnership for Children

109 Park Ave West,

PO Box 2661

Wilson, NC 27893

252-206-4235

wilsonpfc.org

Services include: technical assistance and training



NATIONAL RESOURCES

CIVITAS STRATEGIES

Questions and Answers for many aspects of Family Child Care Homes as businesses. books, blogs, webinars, and more.

<http://tomcopelandblog.com/resources>

SMALL BUSINESS DEVELOPMENT CENTERS (SBDC)

SBDC Programs deliver professional, high quality, individualized business advising and technical assistance to small business. SBDCs provide problem-solving assistance to help access capital, develop and exchange new technologies, and improve business planning, strategy, operations, financial management, personnel administration, marketing, sales and other areas required for small business growth and expansion, management improvement, increased productivity and innovation.

<https://www.sba.gov/local-assistance/resource-partners/small-business-development-centers-sbdc>

THE MCCORMICK CENTER FOR EARLY CHILDHOOD LEADERSHIP

Professionals who use the Business Administration Scale for Family Child Care (BAS) can easily set goals to incrementally improve business practices that will result in improved recordkeeping, marketing, and communication with families.

<https://mccormickcenter.nl.edu/library/business-administration-scale-for-family-child-care-bas/>

THE BUILD INITIATIVE

Build initiative works with community, state, and national partners to develop early childhood systems that are equitable and excellent for all marginalized children, their families, and communities.

<https://buildinitiative.org/about/>



PROVIDER COST OF QUALITY CALCULATOR (PCQC)

The Provider Cost of Quality Calculator (PCQC) is a tool that calculates the cost of care by levels of quality based on site-level provider data. The tool can help state policymakers, child care educators, and other stakeholders understand the costs associated with delivering high-quality child care services. <https://childcareta.acf.hhs.gov/pcqc>

CHILD CARE AWARE OF AMERICA

General FCCH information, health and nutrition, supervision and safety, indoor and outdoor environments, caregiver-child interaction, program structure, parent partnership, staff qualifications, and child care policies and procedures.

<https://www.childcareaware.org/educators/opening-running-family-child-care-home/>

<https://youtu.be/gVNHDN2Csg8>

THE NATIONAL ASSOCIATION FOR FAMILY CHILD CARE (NAFCC)

NAFCC is a nationwide non-profit organization dedicated to promoting high quality child care by strengthening the profession of family child care. NAFCC collaborates with local, state and national organizations to increase the awareness of and improve the quality of family child care. <https://nafcc.org/>

<https://nafcc.org/our-work/get-involved/>

NATIONAL RESOURCES

CARING FOR OUR CHILDREN NATIONAL HEALTH AND SAFETY STANDARDS AND GUIDELINES

Caring for Our Children, (CFOC) is a collection of national standards that represent the best practices, based on evidence, expertise, and experience, for quality health and safety policies and practices for today's early care and education settings.

<https://nrckids.org/CFOC>

CARING FOR OUR CHILDREN PROGRAM TOOL

This tool lists the minimum health and safety standards for child care settings outside of the home. Centers and family child care home educators can use this tool to assess their current health and safety practices, identify where practices should be stronger, and develop strategies and plans for professional development.

https://childcareta.acf.hhs.gov/sites/default/files/public/cfocb_alignment_tool.pdf

HEALTHY KIDS, HEALTHY FUTURE

Modeling healthy habits through your environment, daily activities, and collaboration with parents can make a huge impact on the well-being of kids in your care.

<https://healthykidshealthyfuture.org/family-child-care-resources/>

EARLY CHILDHOOD TRAINING & TA

Provides resources for support systems, online tools, webinars and presentations, licensing studies, and other federal resources.

<https://childcareta.acf.hhs.gov/grantees-educators/national-resources-family-child-care>

USDA FOOD & NUTRITION

CACFP reimburses at free, reduced-price, or paid rates for eligible meals and snacks served to enrolled children, targeting benefits to those children most in need.

<https://www.nutritionnc.com/snp/index.htm>



NATIONAL RESOURCES

ALL OUR KIN

All Our Kin is a national nonprofit organization that trains, supports, and sustains family child care educators. Through technical assistance, All Our Kin builds the capacity of organizations across the country to effectively increase the supply, quality, and sustainability of family child care. Our approach is one of partnership and collaboration: we value the relationships that technical assistance partners have with the family child care educators in their communities, and leverage the deep knowledge that partners have about the challenges and opportunities in their local early childhood landscape <https://allourkin.org/>

HOME GROWN

The mission of Home Grown is to increase access to and the quality of home-based child care. Home Grown envisions a country in which all children have the care they need to reach their full potential (cognitive, social, emotional, health and wellness). Educators offer quality child care and parents have equitable access to quality child care for their children.

<https://homegrownchildcare.org/>

EARLY CHILDHOOD TRAINING & TA

Provides resources for support systems, online tools, webinars and presentations, licensing studies, and other federal resources.

<https://childcareta.acf.hhs.gov/grantees-educators/national-resources-family-child-care>

NATIONAL ASSOCIATION FOR FAMILY CHILD CARE (NAFCC)

Your home. Your profession. Your commitment. A national organization designed to support and leverage a nationwide network of educators and partners in expanding and promoting the power of family child care.

<https://www.nafcc.org>

NAEYC: FAMILY CHILD CARE

The National Association for the Education of Young Children (NAEYC) is a professional membership organization that works to promote high-quality early learning for all young children, birth through age 8, by connecting early childhood practice, policy, and research. We advance a diverse, dynamic early childhood profession and support all who care for, educate, and work on behalf of young children. The association comprises nearly 60,000 individual members of the early childhood community and 52 Affiliates, all committed to delivering on the promise of high-quality early learning. Together, we work to achieve a collective vision: that all young children thrive and learn in a society dedicated to ensuring they reach their full potential.

<https://www.naeyc.org/resources/topics/family-child-care>



Family Child Care ... is not babysitting.

It's families in
relationship with
professionals in an
environment that becomes, by
design, a second home; and a
whole bunch of people
partnering, trusting, caring
and educating each other.

-Unknown

Family Child Care is Early Childhood Education!

If you have additional resources and/or updates
for the NC FCC Resource Guide please send an
email to Bates.Daniel@swcdcinc.org



Updated June 2023



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child Development
and Early Education

CCR&R Council
North Carolina Child Care Resource & Referral Council

Southwestern
CHILD DEVELOPMENT
COMMISSION